

## **POSITION DESCRIPTION**

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**POSITION TITLE:** Food Service Utility Worker

**CREATED:** March 17, 2018

**SUPERVISOR'S TITLE:** Food Service Manager or Executive Chef Manager

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### **POSITION PURPOSE**

Professionally maintains kitchen work areas, equipment and dishes, dining room assist frontline as needed while delivering excellent customer service on an assigned work shift.

Position requires weekend and some evening event work schedule.

### **POSITION ESSENTIAL FUNCTIONS AND RESPONSIBILITIES**

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily.

#### **ESSENTIAL FUNCTIONS**

- » Deliver the highest quality of food safety and cleanness while delivering customer service to both internal and external customers representing the organization's standards of employee conduct.
- » Maintains area through shift in clean and orderly fashion and setup dish washing station
- » Maintain lobby and all customer areas and collect and properly dispose of trash and recyclables
- » Sweeps and mops floors, wash walls
- » Assist with putting stock away on delivery days and assist with closing tasks for various foodservice facilities.
- » Assist with set-up, serving and breakdown of catered events and carts.

### **EDUCATION, KNOWLEDGE, SKILLS, AND ABILITIES**

To perform this job successfully, an individual must have the following education and/or experience.

Have or Achieving High school diploma or GED and 6 months foodservice experience preferred

#### **Qualifications**

- » Ability to work independently and can follow specific instructions
- » Ability to work independently. Maintain effective working relationships with staff, vendors, volunteers, and the public.
- » Ability to lift 25 pounds routinely, 50 pounds occasionally
- » effective time-management skills and able to learn routine procedures and techniques.
- » Ability to arrive to work on time and maintain a positive attendance record and to work a flexible schedule, including weekends and some evenings
- » Current Food Handlers Card
- » Ability to interact courteously and tactfully with staff, zoo guest, vendors and animals

### **WAGE**

\$7.25 PER HOUR may increase to \$8.50 (based on experience and proficiency)